

### CARE

Is the care provided generic or customized to fit the needs of each resident?

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What type of healthcare access is available to each resident?

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Is the staff made up of licensed nurses or techs?

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How many nurses are available at once?

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Are nurses ECC (Extended Congregate Care) licensed?  
LNS (Limited Nursing Services) licensed?

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Is there a "fall management" system in place?

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### SECURITY

How will emergencies be handled?

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What level of freedom is given to the residents in memory care?

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### STAFF

Is the staff friendly and engaging?

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Is the staff knowledgeable and upfront regarding living options and future care?

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### AMENITIES

Is housekeeping provided, and how often?

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What are the dining options?

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Do dining options have flexibility?

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Are amenities available to family member when they visit?

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Will family members remain involved?

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# DECISION-MAKING GUIDE

## Memory Care

### ACTIVITIES

Is there a wide selection of daily activities offered to match the personality of each resident?

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Are there individual programs available, in addition to group programs?

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### ATMOSPHERE

What makes this particular memory care community appealing?

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What sort of common areas are available for use? Patios?  
Walk Paths?

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### LIVING SPACE

Are there a variety of floor plans?

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Are floor plans and living areas comfortable?

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### FINANCES

What is the monthly fee?

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What does the monthly fee include?

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Is there a required one-year contract or is it month-to-month?

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